

**TWO YEAR WARRANTY TERMS FOR MELAG STERILISERS SOLD FROM
JANUARY 2011**

Unit is to be installed by an accredited service company or an approved company by Leading Dental and the Melag importer. The warranty registration card must be completed.

The terms are two years or 2000 cycles whichever comes first

Any repairs under warranty are by accredited agents only. Accredited agents can respond straight away without contacting Leading Dental or the importer. Companies who have received training & are under review to receive accreditation need to approach Leading Dental first.

The customer must have the 12 month maintenance performed & proof of this forwarded to Leading Dental so the second year warranty applies

Consumable items such as door gaskets, HEPA filters & drain line protection filters are not warranty items unless there is a drastic failure of these components. Other consumables are things like printer paper & ribbons.

Should a service company determine that the fault is operator error then this is not covered by warranty

Travelling costs in excess of one hour are not covered by warranty & this also applies to freight costs.